

## Message Text

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ACTION SCA-01

INFO OCT-01 NEA-10 ISO-00 SCS-05 PPTE-00 VO-03 SIG-02  
MMO-04 /026 W

-----120734Z 045709 /11

R 120501Z MAY 77  
FM AMCONSUL SHIRAZ  
TO SECSTATE WASHDC 132

UNCLAS SECTION 1 OF 5 SHIRAZ 0079

E.O. 11652: N/A  
TAGS: CGEN, APER, ABUD, IR  
SUBJ: FY 1979 CONSULAR PACKAGE: SHIRAZ, IRA

REF: A. STATE 087841; B. 76 SHIRAZ 032

1. DATA IS KEYED TO FORMAT IN REF. A. WE NOTE AN APPARENT  
MISTAKE IN SCHEDULE IV WHERE ITEMS 71 AND 72 ARE REVERSED. IN  
OUR RESPONSE, THESE ITEMS ARE RETURNED TO THEIR CORRECT SEQUENCE.

### SCHEDULE I - IMMIGRANT VISAS

GEOGRAPHIC BUREAU - NEA  
COUNTRY AND POST - IRAN, SHIRAZ

	FY76	FY77	FY78	FY79
1. -	-	-	-	-
2. -	-	-	-	-
3. -	-	-	-	-
4. 100	125	150	200	
5. -	-	-	-	-
6. -	-	-	-	-
7. 100	125	150	200	
8. 20	25	30	40	
9. -	-	-	-	-

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10 -	-	-	-	-
11. 20	25	30	40	
12. 120	150	180	240	
13. -	-	-	-	-
14. -	-	-	-	-

### SCHEDULE II - NON-IMMIGRANT VISAS

## GEOGRAPHIC BUREAU - NEA

## COUNTRY AND POST - IRAN, SHIRAZ

15.	2544	5524	8000	10000
16.	332	1050	1600	2000
17.	2876	6574	9600	12000
18.	463.5	1095.6	1280	1400
19.	-	-	-	-
20.	-	-	-	-
21.	463.5	1096	1280	1600
22.	1390.5	3287	4000	4600
23.	-	-	-	-
24.	-	-	-	-
25.	1390.5	3287	4000	4600
26.	1854	4387	5280	6200
27.	16.50	30	45	60
28.	-	-	-	-
29.	-	9	15	20
30.	-	-	-	-
31.	97	95	93	90
32.	75	65	55	40
33.	1(X)	1(X)	1(X)	1(X)

(X) INDICATED PERCENT

## SCHEDULE III - SPECIAL CONSULAR SERVICES

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## GEOGRAPHIC BUREAU - NEA

## COUNTRY AND POST - IRAN, SHIRAZ

34.	4	10	8	9
35.	-	-	-	-
36.	2331	1400	1600	1900
37.	14	14	24	30
38.	2	2	3	3
39.	-	6	8	10
40.	200	250	275	300
41.	2549	1686	1910	2243
42.	148	163.4	174.1	198.3
43.	-	-	-	-
44.	-	-	-	-
45.	148	163.4	174.1	198.3
46.	501.2	430.1	463.5	527.7
47.	-	-	-	-
48.	-	-	-	-
49.	501.2	430.1	463.5	527.7

50. 649.2 593.5 637.6 726.0  
 5. - - - -

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 -----120833Z 046622 /12

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SCHEDULE IV - CITIZENSHIP & PASSPORT SERVICES

	FY76	FY77	FY78	FY79
52. 225	298	350	400	
53. -	-	-	-	
54. 225	298	350	400	
55. -	-	-	-	
56. 14	17	20	24	
57. 598	899	1200	1400	
58. 24	35	50	70	
59. -	-	-	-	
60. 4	6	8	10	
61. 865	1255	1628	1904	
62. -	-	-	-	
63. 865	1255	1628	1904	
64. 135.3	188.8	236.2	276	
65. -	-	-	-	
66. -	-	-	-	
67. 135.3	188.8	236.2	276	
68. 176.9	244.7	304	356.5	
69. -	-	-	-	
70. -	-	-	-	
71. 176.9	244.7	304	356.5	
72. 312.2	433.5	540.2	632.5	
73. 1706	-	-	-	

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AMERICAN CITIZENS RESIDENT: 4,000

74. 175 - - -

75. 3825 - - -

## SCHEDULE V - CONDITIONS &amp; JUSTIFICATIONS

GEOGRAPHIC BUREAU - NEA  
COUNTRY AND POST - IRAN, SHIRAZ

FY76

HOURS GAINED	AMERICAN	LOCAL
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OVERTIME	-	-
----------	---	---

DETAILS IN	-	-
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HOURS LOST	AMERICAN	LOCAL
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DETAILS OUT	-	-
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STAFFING GAPS	-	-
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PROLONGED LEAVE	-	-
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GEOGRAPHIC BUREAU - NEA  
COUNTRY AND POST - IRAN, SHIRAZ

AMERICANS:	VISAS	SCS	PPT	GEN	TOTAL
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76.	-	-	1	1	
-----	---	---	---	---	--

77.	-	-	1	1	
-----	---	---	---	---	--

78.	1	1	1	1	1
-----	---	---	---	---	---

INCREASE/

DECREASE:	VISAS	SCS	PPT	GEN	TOTAL
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UO.	-	-	-	-	-
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80.	-	-	-	-	
-----	---	---	---	---	--

LOCALS:

81.	1	-	-	-	1
-----	---	---	---	---	---

82.	1	-	-	1	2
-----	---	---	---	---	---

83.	1	-	-	1	2
-----	---	---	---	---	---

INCREASE/

DECREASE

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MMO-04 /026 W  
-----120836Z 046693 /10

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84.	-	-	-	1	3
85.	-	-	-	-	3

SCHEDULE VI - FEDERAL BENEFITS, FRAUD, ETC.

GEOGRAPHIC BUREAU - NEA  
COUNTRY AND POST - IRAN, SHIRAZ

A. FEDERAL BENEFIT ACTIVITY

NUMBER OF SSA REIMBURSED:

AMERICN -- LOCAL --

HOURS WORKED BY REGULAR (NONREIMBURSED) CONSULAR EMPLOYEES ON  
FEDERAL BENEFITS:

AMERICAN	10	LOCAL	5
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B. FRAUD

OUTSIDE INVESTIGATIONS

NOT DONE

C. U.S. CITIZENS IN JAIL 3/31/77; NONE  
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D. SERVICES FOR INS:

1. NUMBER OF REENTRY PERMIT EXTENSIONS: 25
2. NUMBER OF I-151 CARDS SURRENDERED 5
3. I-151 CARD INTERVIEWS - LOST OR STOLEN: 3

E. LOSS OF NATIONALITY CASES: 1

F. FOUND PASSPORT CASES PROCESSED: 0

G. CONSULAR AGENTS: NOT APPLICABLE

H. STAFFING PATTERN: THE POST IS STAFFED BY THREE AMERICAN OFFICERS (PRINCIPAL OFFICER DESIGNATED POLITICAL, VICE CONSUL DESIGNATED CONSULAR, AND VICE CONSUL DESIGNATED ADMINISTRATIVE) AND FIVE FSL'S. FOR A DISCUSSION OF HOW THESE RESOURCES ARE EMPLOYED TO DEAL WITH THE POST'S CONSULAR WORKLOAD, SEE PARAS 4-8 BELOW.

I. SPECIAL PROBLEMS:

1. ALTHOUGH THE POST DOES NOT ISSUE IMMIGRANT VISAS, ITEMS 4 AND 8 UNDER SCHEDULE I SHOW TIME EXPENDED IN THIS AREA. THIS IS DUE TO THE FACT THAT THE POST DOES CARRY OUT SUCH FUNCTIONS AS EXECUTION OF I-130 PETITIONS AND PRELIMINARY INTERVIEWS OF APPLICANTS WHO ARE RETURNING RESIDENTS. IN ADDITION, WE GET MANY INQUIRIES REGARDING IMMIGRATION AND CONSULAR OFFICERS SPEND A SIGNIFICANT AMOUNT OF TIME ANSWERING ROUTINE QUESTIONS.

2. BECAUSE OF VERY COMPLICATED IRANIAN REGULATIONS REGARDING FOREIGNERS RESIDENT IN THIS COUNTRY AND FEW IRANIAN OFFICIALS RESPONSIBLE FOR SUCH MATTERS WHO CAN SPEAK ENGLISH, AMERICAN CITIZENS FREQUENTLY COME TO THE CONSULATE FOR ASSISTANCE IN DEALING WITH LOCAL AUTHORITIES REGARDING THEIR LEGAL STATUS IN IRAN. MOREOVER, IRANIAN LAW GIVES HUSBANDS CONSIDERABLE POWER OVER THEIR WIVES, INCLUDING CONTROL OVER THEIR PHYSICAL MOVEMENTS. AMERICAN WOMEN MARRIED TO IRANIANS, WHO ARE REGARDED

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UNDER LOCAL LAW AS IRANIAN CITIZENS ONLY, ROUTINELY HAVE THEIR U.S. PASSPORTS CONFISCATED BY IRANIAN AUTHORITIES AND CANNOT LEAVE THE COUNTRY WITHOUT THEIR HUSBAND'S WRITTEN PERMISSION. THESE WOMEN FREQUENTLY TURN TO THE CONSULATE FOR HELP IN THESE AREAS. OUR SENIOR LOCAL EMPLOYEE WILL SPEND CONSIDERABLE TIME (ABOUT 60 HOURS DURING THE CURRENT FISCAL YEAR) INTERCEDING WITH LOCAL AUTHORITIES ON BEHALF OF BOTH CATEGORIES OF THESE CITIZENS A FACT WHICH IS NOT REFLECTED ELSEWHERE IN THE CONSULAR PACKAGE.

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3. NON-IMMIGRANT VISAS CONSTITUTE THE MOST DYNAMIC ELEMENT OF THE POST'S BURGEONING CONSULAR WORKLOAD. THE NUMBER OF APPLICATIONS PROCESSED DURING THE CURRENT FISCAL YEAR WILL BE MORE THAN DOUBLE THE NUMBER HANDLED LAST YEAR. CERTAIN PECULIAR CIRCUMSTANCES ACCOUNT IN PART FOR THIS PHENOMENAL GROWTH AND ARE NOT LIKELY TO REPEAT THEMSELVES, BUT THERE ARE A NUMBER OF REASONS TO CONCLUDE THAT THE RATE OF GROWTH WILL CONTINUE TO BE QUITE DRAMATIC FOR THE FORESEEABLE FUTURE. THESE INCLUDE:

--A RAPIDLY GROWING ECONOMY WHICH ALLOWS MORE PEOPLE TO TRAVEL ABROAD FOR PLEASURE OR STUDY.

A YOUNG POPULATION AND INADEQUATE FACILITIES, ESPECIALLY AT THE UNIV AND COLLEGE LEVEL, IN-COUNTRY TO SUPPLY AN EXPLODING DEMAND FOR EDUCATION,

AND AN INSUFFERABLE CLIMATE DURING THE SUMMER MONTHS IN MUCH OF SOUTHERN IRAN WHICH ENCOURAGES PEOPLE TO TAKE THEIR VACATIONS ABROAD.

ALL THESE FACTORS CAN AND DO REINFORCE ONE ANOTHER--AS MORE IRANIANS GO TO STUDY IN THE US MORE PARENTS ARE INCLINED TO GO AND VISIT THEIR CHILDREN THERE AND THE SUMMER MONTHS ARE AN ESPECIALLY GOOD TIME TO DO IT.

4. THE AMERICAN COMMUNITY CONTINUES TO GROW BUT PERHAPS NOT  
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AS FAST AS WAS PREDICTED A FEW YEARS AGO. THE GOVT OF IRAN,  
WHICH FINANCES MANY OF THE PROJECTS THAT BRING THE AMERICANS HERE,

HAS HAD TO POSTPONE A NUMBER OF THESE FOR A VARIETY OF REASONS. MOREOVER, MANY US COMPANIES HAVE FOUND THE COSTS OF MAINTAINING EMPLOYEES' FAMILIES HERE PROHIBITIVELY HIGH AND INCREASINGLY SEEM INCLINED TO LOCATE DEPENDENTS OUTSIDE THE COUNTRY. NONETHELESS, WE ANTICIPATE A STEADY INCREASE IN THE AMERICAN POPULATION OVER THE NEXT FEW YEARS. MOREOVER, WITH THE TREND TOWARD UNACCOMPANIED TOURS AND TDY ASSIGNMENTS, WE CAN EXPECT A HIGHER INCIDENCE OF PROBLEMS BETWEEN UNATTACHED AMERICANS AND LOCAL AUTHORITIES THAN WOULD BE THE CASE IF THE STABILIZING INFLUENCE OF HOME AND FAMILY WERE PRESENT.

5. THE POST'S AMERICAN COMPLIMENT WILL BE ADEQUATE TO MEET THE INCREASING DEMANDS FOR NIVS AND OTHER CONSULAR SERVICES THROUGH THE REMAINDER OF THIS FISCAL YEAR AND THE NEXT TWO. WHILE ONLY ONE OFFICER'S POSITION IS AT THE MOMENT OFFICIALLY DESIGNATED A CONSULAR SLOT, EVERYONE PITCHES IN. THE POST WAS LAST INSPECTED IN JUNE 1976 AND IT WAS RECOMMENDED AT THAT TIME THAT THE ADMINISTRATIVE OFFICER'S POSITION BE REDESIGNATED CONSULAR SINCE IN THE VIEW OF THE INSPECTORS THE INCUMBENT NEED SPEND NO MORE THAN 30 PERCENT OF HIS TIME ON ADMINISTRATIVE MATTERS. NO PERSONNEL ACTION HAS YET TAKEN PLACE BUT IN PRACTICE THE RECOMMENDATION HAS BEEN ALMOST FULLY IMPLEMENTED.

6. A NUMBER OF MEASURES HAVE BEEN OR CAN BE CARRIED OUT TO MAKE OUR OPERATION MORE EFFICIENT: WE HAVE MOVED TO COUNTER INTERVIEWS. FOR THE FIRST TIME EVER ALL OFFICER HERE HAVE HAD AT LEAST SOME FORMAL TRAINING IN FARSI, THUS REDUCING THE NEED TO RELY ON INTERPRETERS AND THEREBY REDUCING THE TIME IT TAKES TO INTERVIEW AND APPLICANT AND FREEING OUR FSLs FOR OTHER TASKS. (IF THIS PROMISING TREND IS TO CONTINUE, HOWEVER, IT WILL BE NECESSARY FOR ALL OFFICERS ASSIGNED HERE TO HAVE AT LEAST 24 WEEKS OF FARSI LANGUAGE TRAINING BEFORE THEY ARRIVE.) AS WE DEVELOP BETTER PROFILES OF APPLICANTS AND BETTER RELATIONSHIPS WITH MAJOR EMPLOYERS AND TRAVEL AGENTS IN THE DISTRICT, IT SHOULD BE POSSIBLE

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TO WAIVE INTERVIEWS FOR AN INCREASING PERCENTAGE OF APPLICANTS.

7. SUCH TIME-SAVING DEVICES AS CHRONOLOGICAL FILING AND THE COUNTRY MICROFICHE HAVE REDUCED THE PER APPLICANT TIME SPENT BY OUR LOCAL EMPLOYEES. A SECONDVISA MACHINE (ON ORDER NOW FOR MORE THAN SEVEN MONTHS) WILL ENABLE US TO CUT BACK THE AMOUNT OF TIME NEEDED TO FILL OUT VISAS. (AT PRESENT, BECAUSE WE HAVE JUST ONE MACHINE, ONLY THE DATE OF ISSUE CAN BE PLUGGED IN IN ADVANCE; EVERYTHING ELSE MUST BE STAMPED OR WRITTEN INTO THE VISA). GREATER USE OF PREPRINTED FORMS HAS ALSO HELPED. EVEN GREATER VOLUME WORKS FOR GREATER EFFICIENCY SINCE, IN STRICT ACCORDANCE WITH PARKINSON'S LAW, UP TO A CERTAIN PHYSICAL LIMIT IT WILL TAKE AN INDIVIDUAL THE SAME AMOUNT OF TIME TO PROCESS A SMALL NUMBER OF



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VISAS AS A LARGE NUMBER OF VISAS IF HE HAS NO OTHER RESPONSIBILITIES. HOWEVER, BECAUSE OUR FSL STAFF IS SO SMALL, ONE PERSON MUST CARRY OUT A VARIETY OF TASKS. THE RESULT INEVITABLY IS A CERTAIN AMOUNT OF WASTED MOTION.

8. THE POST HAS FOUR FSL'S WHO HAVE OPERATIONAL RESPONSIBILITIES (THE FSL DRIVER ONLY DRIVES). THESE INCLUDE AN ADMINISTRATIVE ASSISTANT/CLASS B CASHIER, A PROVINCIAL ADVISOR, A CONSULAR ASSISTANT, AND A RECEPTIONIST/DEPUTY CONSULAR ASSISTANT. THE ADMINISTRATIVE ASSISTANT/CLASS B CASHIER'S POSITION IS PRESENTLY OCCUPIED BY A PAKISTANI, THUS ELIMINATING THE INCUMBENT AS A BACK-UP FOR CONSULAR MATTERS EXCEPT IN THE MOST DIRE EMERGENCIES. THE PROVINCIAL ADVISOR IS FAMILIAR WITH ALL PHASES OF CONSULAR WORK. HE REGULARLY WORKS ON SUCH MATTERS AS DEATHS AND ASSISTANCE TO AMERICANS WITH LOCAL AUTHORITIES, AS WELL AS ASSISTING OFFICERS ON REGULAR CONSULAR TRIPS OUTSIDE THE POST CITY. HE PROVIDES BACK-UP CONSULAR SUPPORT IN THE OFFICE AS NECESSARY. OVERALL, ABOUT 25 PERCENT OF HIS TIME IS PROGRAMMED FOR CONSULAR WORK. THE CONSULAR ASSISTANT WORKS FULL-TIME ON CONSULAR MATTERS. THE RECEPTIONIST/DEPUTY CONSULAR ASSISTANT SPENDS ABOUT 60 PERCENT OF HER TIME ON CONSULAR WORK, IF THE MANY TELEPHONE CALLS WE RECEIVE ABOUT CONSULAR SUBJECTS ARE FACTORED IN.

9. ASSUMING A WORKING YEAR OF 245 DAYS (LESS 65 DAYS FOR ANNUAL LEAVE BUT NONE FOR SICK LEAVE), THERE SHOULD BE BETWEEN THE  
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THREE FSL'S WHO REGULARLY DO CONSULAR WORK 3,303 HOURS AVAILABLE FOR MEETING THE POST'S CONSULAR WORKLOAD. DURING THE PRESENT FISCAL YEAR AN ESTIMATED 3,287 FSL MANHOURS WILL BE SPENT ON PROCESSING NIV'S ALONE. WHEN TIME SPENT ON ALL OTHER CONSULAR FUNCTIONS IS ADDED IN, THE FIGURE RISES 4,210.2 FSL MANHOURS, FAR ABOVE THE 3,303 HOURS THEORETICALLY AVAILABLE. LIKE MANY POSTS, WE EXPERIENCE SEASONAL PEAKS AND VALLEYS IN OUR CONSULAR WORKLOAD. THE MOST PRONOUNCED PEAK COMES DURING THE SUMMER MONTHS. SEVERAL MONTHS AGO, WHEN IT WAS REALIZED THAT LAST YEAR'S CONSULAR PACKAGE GROSSLY UNDERESTIMATED THE NIV LOAD FOR THE CURRENT FISCAL YEAR (2,876 CASES VS. 6,574), AND ANTICIPATING A SEVERE STRAIN ON OUR FSL RESOURCES DURING THE SUMMER SEASON, WE REQUESTED A PIT POSITION FOR TEN WEEKS BETWEEN LATE JUNE AND THE END OF AUGUST. THIS REQUEST WAS REFUSED, LEAVING US WITH THE TASKS OF COPING WITH A LARGE DEMAND FOR NIV'S AND INADEQUATE FSL RESOURCES TO MEET IT. WE WILL MANAGE THROUGH THE USE OF OVERTIME, PAID AND OTHERWISE, AND PUTTING OUR FSO'S TO WORK ON WEEKENDS AND AFTER HOURS TO DO TASKS WHICH MORE PROPERLY SHOULD BE DONE BY FSL'S. AFTER THE SUMMER RUSH, THE WORKLOAD SHOULD SUBSIDE TO A MORE MANAGEABLE LEVEL FOR A FEW MONTHS, BUT BY THE SPRING OF 1978 IT WILL ONCE AGAIN BE TO A POINT WHERE OUR FSL RESOURCES CLEARLY WILL BE INADEQUATE TO MEET THE DEMAND.

10. IN SEPTEMBER 1975 THE CONSULATE WAS MOVED FROM KORRAM-SHAHR TO SHIRAZ. AT THE SAME TIME A NEW POST WAS OPENED IN ISFAHAN. POSITIONS TO STAFF THE LATTER WERE INITIALLY TAKEN OUT OF THE RESOURCES PREVIOUSLY AVAILABLE TO KORRAMSHAHR. THE RESULT WAS THAT SHIRAZ, WITH BASICALLY THE SAME DISTRICT KORRAMSHAHR HAD SERVED (ONE SMALL PROVINCE WAS TRANSFERRED TO TABRIZ'S DISTRICT) AND A GROWING CONSULAR WORKLOAD, WAS LEFT WITH FOUR FSL POSITIONS VS. SEVEN IN KHORRAMSHAHR. WE HAVE SINCE GAINED BACK ON FSL POSITION, BUT IN THE MEANTIME THE FSL MANHOURS REQUIRED TO MEET OUR CONSULAR RESPONSIBILITIES HAVE MORE THAN TRIPPLED. WE HOPE TO SLOW THAT RATE OF GROWTH IN THE COMING MONTHS, BUT AS MENTIONED ABOVE, ONE OF THE CONSTRAINTS ON MORE EFFICIENT USE OF OUR FSL'S TIME IS OUR INABILITY TO HAVE

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GREATER SPECIALIZATION OF FUNCTIONS DUE TO THE SMALL SIZE OF THE FSL STAFF. BY MID-FY78 IT WILL BE ABSOLUTELY ESSENTIAL TO HAVE ADDITIONAL HELP.

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## Message Attributes

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**Copy:** SINGLE  
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**TAGS:** CGEN, APER, ABUD, IR  
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**Type:** TE  
**vdkgvwkey:** odbc://SAS/SAS.dbo.SAS\_Docs/54cbb695-c288-dd11-92da-001cc4696bcc  
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